

# Leveraging Tech to Empower Case Managers



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Case management is complex and vital - balancing advocacy and outcomes. At EK Health, we champion the importance of case managers and have intentionally invested in technology to support their essential work. "Our goal is to provide case managers with the tools they need to perform their duties seamlessly, no matter where they are," stated Aimee Boggs, Assistant Vice President of Case Management.

Efficient use of technology leads to better outcomes - it's that simple. By equipping case managers with advanced tools and streamlined processes, we enhance their ability to manage cases effectively, ensuring they can focus on advocacy, while achieving optimal results for clients. Understanding your capabilities and investing in technology improves workflow efficiencies and empowers your team to deliver superior care and support.

Some of the ways that EK Health leverages tech alongside our sister company, DataCare, is within the proprietary platform. Daily our case managers are empowered through:

- User-friendly interface, accessible from any location
- Voice-to-Text Documentation for note dictation right from their mobile device safely and securely - keeping records accurate and updating in real-time
- Fax, email, or mail documents directly from the platform
- Calling injured workers (IWs), providers, or payors without manual dialing, streamlining the process and reducing errors
- Using premade templates and embedded billing
- Built-in timer tracking with time spent on tasks, alerts for new documents, and integrated features for automatic and self-tasking
- Embedded appointment calendar and quick-reference client-specific instructions - ensuring case managers have the information they need at their fingertips

## Benefits for Injured Workers

- Better, more timely care toward recovery
- Clear, consistent & direct communication eliminates confusion



**AIMEE BOGGS**  
RN, MSHI, CCM

*Assistant Vice President,  
Case Management*

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## Benefits for Clients

- Accuracy: Precise documentation with embedded billing
- Cost and Time Savings: Streamlined workflows reduce manual case handling
- Quick Reference: Easy access to vendor referrals and network information
- Efficient communication to all parties

## Benefits for Case Managers

- Efficiency and Productivity: Work from anywhere — home office, on the road — doing more in less time
- Increased organization: Easy access to information and appointments
- Automatic Connection: No need for manual dialing, saving time and reducing errors
- Passionate Focus: Allows the ability to provide necessary compassion and care to those who need it most

The empowerment of case managers with innovative technology allows them to provide the most comprehensive, efficient, and effective care. By integrating user-friendly interfaces, voice-to-text documentation, embedded communication tools, and robust task management features, we ensure that case managers can focus on what they do best: advocating for and supporting those they serve. The result is a win-win for injured workers, clients, and case managers, leading to better managed care for all.

**See the difference an empowered team can make.**

**Submit Your Referral Today**

## ABOUT EK HEALTH SERVICES

EK Health Services Inc. is a leading national workers' compensation managed care organization. EK Health restores quality of life for injured workers through innovative, cost-effective solutions, while providing client services with high-touch experiences, customizable solutions, lower costs, and proven results. Our holistic approach integrates the best people, processes, and technology to facilitate the best medical treatment available for return-to-work possibilities.

Learn more about EK Health's solutions at [www.ekhealth.com](http://www.ekhealth.com).

